

# CARE & MAINTENANCE GUIDE

Brumby Range hybrid floor has been designed with low maintenance and this guide will assist you to maintain and enjoy your Brumby Range floor over many years to come. The guide presents some great hints and tips in dealing with unexpected happenings in busy household, also advice on your everyday cleaning and floor care.

The amount and frequency of maintenance will depend on the volume and type of traffic. Follow the typical program below with a little routine care and regular maintenance to look after your Brumby Range hybrid floor:

#### Initial treatment

Maintain a temperature-controlled environment between 4°C – 40°C and do not wash your new floor for at least 24 hours after installation. Sweep with a broom or vacuum to remove any grit and dirt to avoid scratching your floor prior to implementing our recommended maintenance schedule.

# Immediate care

Although Brumby Range hybrid floors are waterproof, clean up any liquid or water-based spills or any other potentially staining marks using a dry clean cloth. Brumby Range floors are resistant to most spots and stains, however some materials or colourants (such as tar, grease, oil, dyes, waxes, ball point, marker pens, or foods/beverages containing strong dyes as mustard, curry, cordial, coffee, tea etc.) may under certain conditions migrate into the wear layer causing indelible stains.

# • Daily care

Remove any loose dirt or grit which could damage the floor by sweeping with a soft dry broom with soft bristle attachments or vacuum (preferably with an effective dust filter and suction nozzle for hard surfaces turning off a power head, if installed).

# Weekly Clean

Using damp mop and a PH neutral cleaner to remove any footprints, dirt and other stains or marks.

#### As required

Stubborn scuffs and stains can easily be removed using a damp cloth or sponge with a diluted solution of methylated spirits. Ensure the methylated spirits is completely rinsed from the flooring.

The following tips help improve floor care:

### Common Characteristics

- Hybrid flooring products can display discolouration caused by contact with rubber products such as rug/mat backings, furniture feet, rubber soled shoes/slippers, wheels for trolleys and wheelchairs etc. which are likely to leave permanent marks. Only non-staining vinyl backed mats or woven rugs identified as colour fast should be used on hybrid floors. If the floor is to be subjected to any of these applications, darker colours are recommended which will hide any discolouration, should it occur.
- Even though Brumby Range hybrid floors are exceptionally stable, planks can still be subject to some shrinkage and growth during changes in climatic conditions leading to small gaps between planks. This is a normal feature of hybrid floors and not considered a manufacturing defect.
- Brumby Range hybrid floors have been designed for use in internal environments/installations. While they are extremely easy to care for, robust and durable, they are not appropriate for outdoors, or rooms with inbuilt drains (e.g. showers).

DO

- Place entrance mats (which must not have a rubber backing) at all exterior doorways and entrances to trap dirt, sand, grit, moisture, and other substances from shoes. Double mats (a coarse exterior mat and medium interior mat) are recommended for residential installations and triple commercial mats with a minimum walk off zone of 3.5 metres for commercial installations. Clean mats regularly.
- Use non-staining felt protectors or protective cups under heavy pieces of furniture. Fit office chairs, filing trolleys, mobile containers, and furniture, with soft treads or castors. Chair pads should be used under desk chairs with castors.
- Heavy objects and furniture such as large bookcases, full sized billiard tables, freestanding bathtubs, or kitchen units should not be situated on any floating installation. This can lead to the floor failing to respond to contraction and expansion, which can cause squeaking, gapping and possible failure.
- Spiked heels or shoes in need of repair can severely damage your floor. In areas of

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- excessive traffic and wear make use of runners or area rugs. Rugs should be cleaned regularly.
- Regularly trim pet claws to avoid scratch on your floor.
- Floor to ceiling windows coupled with the Australian sun can create floor surface temperatures over 70°C. Brumby Range hybrid flooring is manufactured to be stable in low and high temperatures (0-55°C). However, your floor should be protected from extreme temperatures and strong direct sunlight by use of interior temperature and humidity control (recommended temperatures 10-30°C and relative humidity levels between 30% and 70%), window tinting, awnings and/ or curtains/ blinds. Dramatic temperature changes and/or extreme humidity can cause joins to lip/gap and prolonged direct sunlight will cause fading.

 Protect your floor against burns from the glowing ends of cigarettes, matches and other extremely hot items.

#### DON'T

- Never use harsh or abrasive cleaning products, nylon scouring pads, steel wool, scouring powder or bleach as they may damage the floor.
- Never use solvents, caustic detergents or oil, soap, wax, polishes as these finishes may make the floor slippery and can leave a dull finish on the floor.
- Never use a steam-mop or steam-cleaner or vacuums with a beater bar or turn beater bar off
- Never flood the floor with water. Excessive water can damage your floor. Promptly soak up bulk liquid spills.
- Never drag furniture with unprotected feet across the floor.

Australian Wood Company Pty Ltd Unit 6, 4-20 Violet St, Revesby NSW 2212 Telephone 02 9792 8986 www.auswood.com.au Email: accounts@auswood.com.au